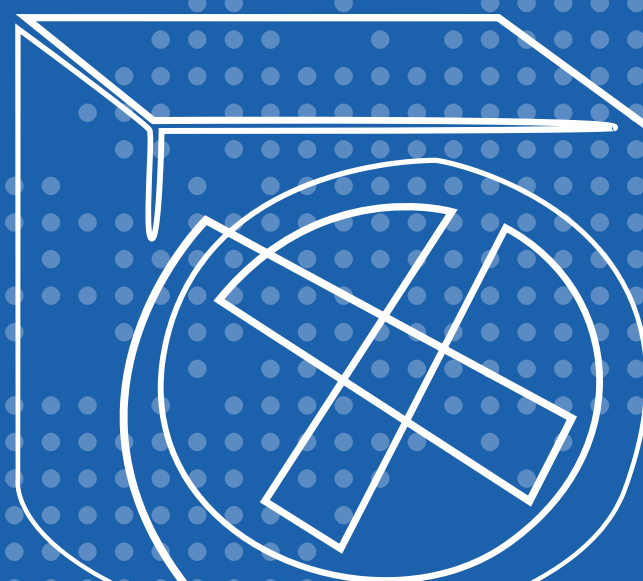


Unacceptable list: The following items are not eligible for shipping



All packages are subject to customs inspection and clearance. To avoid shipment confiscation, we recommend you to avoid shipping the items given below.

S&S Origins	Items that cannot be shipped from the below origins
All Origins	Flammable Batteries, Walkie Talkie, Drone Cameras, Lasers – as Laser Hair Removal or Laser Pens, Pets Supplements, Standalone Batteries, Power Banks, Government-issued documents*** Damaged/broken phones of any kind (iPhone, Samsung etc.) Damaged/Broken tablets of any kind, Hoverboard, Hookah & Hookah Accessories, Samsung Note 7, Nail Polish, Any endangered species products (skin, hair etc.), All Liquids, Portable Batteries, Spy Items
Canada	Prescription medications, Spy Items
China	Any shipment containing motors, magnets or pumps needs to undergo a magnetic inspection before it can be shipped, Powder items, Liquids not otherwise classed as Dangerous Goods, Anti-freeze, or Brake Fluid, or Wet Ice (Frozen Water), Items with Battery, Camphor, or Essential Oils (Eucalyptus), Cosmetic Liquid or Palette (please check with the local S&S team for details), All Liquids, Food / Supplements and Medicine, Compressor, Candles and Wax products, Fake and Counterfeit goods, Hair styling and removal products (Gel/Wax) Laboratory Tests/Samples.
Egypt	Honey, Telescope
Hong Kong	Unknown Brand Mobile Phone, Powder, Animal Supplement, Fake Items
India	Items with Battery, Medicines and Pharmaceutical items*****
Indonesia	Gaharu – Aromatherapy woods
Japan	Medicine
Saudi Arabia	Cosmetics above 1L, Face Masks, Medical devices equipped with batteries, Chemicals, Surgical Gowns, Radars
Lebanon	Pets Supplements, Oils, Toner Cartridges, Spy Cams, Radars, Supplement, Cosmetics and Medicines not Approved by MOH from Supplier
Malaysia	Dangerous Goods, Firearms, Money, Gold, silver, diamond etc., Live Organs or Human Remains, Liquids or Chemicals, Adult Material, Aerosol - depends if flammable, Lighter, Spy items
New Zealand	Honey, Wooden object, Shoes, Outdoor Equipment
Singapore	Power Banks, Headphones, Electronic cigarettes and nicotine products, Bubble gum
South Korea	All Liquids, Items with Battery
Turkey	Phones, iPhones, iPad, tablets, All sort of batteries contained or packed or standalone
UAE	Telescopes, Prescription pills, Electronic items with high power magnet
UK	Toner Cartridges, Car Key
USA	As per Wildlife and Fish Department any endangered species products (skin, hair, etc.) are not allowed, Electronic Cigarette Accessories
Destinations	Items that cannot be shipped to the below countries
Azerbaijan	Mobile Phones*
Botswana	Mobile Phones, Laptops
Cyprus	Foodstuff
Egypt	Any Glasses/Pens/Watches that contain Spy Cams, Mobiles with Camera in a Watch Shape, Planes with Remote Control, Any Remote Controlled shipments, Laptops that are manufactured 5 years prior to the current date is prohibited Only 2 new and 2 used Cell Phones can be shipped per year, Motorcycle parts and accessories, Airplanes of any kind, Nail Polish, GPS Trackers, VGA (Video Graphics Card) Telescope, Military Clothes, Electronic watch
GCC	Radars
Germany	Perfume, Nail Polish, Aerosol (Deodorants/Spray), Animal Supplement, Cigars, E-vape, Power Bank (FRT), Adult Material, Battery (FRT) Drugs, Hoverboard, Jewelry, Laser and laser pens, Liquid, Magnet, Money/currency/coins, Official Documents, Plants, Sharp tools/objects Spy Items, Tobacco products/accessories, Weapon/Weapon parts/Toy, Battery (Metal)
India	Food Supplements and Proteins, Medicines in bulk (Note: Need Form 11 and NOC from Additional Drug Control in India), Refurbished / Used / Damaged Electronics, Night Vision Camera, Supplements (Note: less than 2 kgs are allowed per shipment)
Jordan	All Small Cameras or all Cameras with Microphones, Powders
Kuwait	Laser Pen, Any Games/Pens/Watches that contain Spy Cams Night Vision Goggles
Libya	Metal Detection Units, Night Vision Goggles, Scopes of any kind, Accessories for any kind of weapons, Sports Weapons, Drone Cameras, Walkie Talkies
Nigeria	Ball Point Pens and Printing Toners
Oman	Plane with or without camera or related to, Watches containing Spy Camera, Army or police printed Dresses.
Pakistan	Made in India Products, Mobile Phones, Anti-Islamic Materials, Translation of the Holy Quran without Arabic text, Cocoa Leaves, Radars, Spy Cameras, Used Vegetable Ghee and Cooking Oil, Caffeine Citrate.
Qatar	Toy Remote Airplane with Camera, Remote Car with Camera, any product made in Israel, Hookah and its accessories, Night Vision Goggles, Drone / Drones Accessories, Telescopes, Scopes of any kind, Animal feeds, Animal medicine, Animal supplements****, Standalone Batteries, any kind of spy items/hidden camera, E vape / E vape accessories., LYFT nicotine, Power banks, Jump starters
Saudi Arabia	Toy Airplane goods with/without Camera, Hair Re-growth Tuner, Watches that contain Spy Cameras, Any product with hidden Camera such as Watches, Pens, etc. Beauty supplies containing Shea Butter and Scented Oils, Smart Watches with Cameras, All kinds of electrical zappers, Radar detectors, All materials to hide car plates, Metal detector devices, All kinds of telescopes, All kinds of items related to alcoholic beverages, All kinds of adult toys and games (including massage devices), All kinds of items related to Eavesdropping devices, GPS tracking for cars
Singapore	Electronic cigarettes, pipes, cigars, tobacco and nicotine products
Somalia/Somaliland	Digital Watch, Automotive Parts, Camera, Camera Accessories, Car Electronics/Accessories, Deodorants, Electronics, Home Appliance, Home Supplies, Jewelry/Accessories, Lighter, Lighting/Electrical Accessories, Motorcycle Parts, Musical Instrument/Accessories, Nail Polish, Perfume, Sports/Exercise Equipment, Sprays, Tea, Tools
Sri Lanka	Honey, Religious Materials
Thailand	Animal Supplement, Beauty Supplies, Candy, Cigars, Food/Grocery, Health/Medical Supplies, iPhone, Apple Watch, iPad, iPod, Lighter, Mobile/Cell Phone, Others, Perfume, Serums, Sprays, Supplements, Tablet, Tea, Hookah and hookah accessories, Medicine
Turkey	Mobile Phones, Any Mobile or Machine linked to GPS, Laptops
UAE	Hookah, Cockroach Gel, Tattoo Machines and Ink, Surgical Tools
Category	Items that cannot be shipped via Shop & Ship
Animals	Live or Dead animals, Insects, Reptiles of any kind, Animal Products (Skins, Meat, Fur including Hair Products)
Antiques	Antiques
Artwork	Any collectible painting, Sculpture or other work of Art Antiques
Counterfeit Goods	As per the Customs Law in China, fake/counterfeit goods are not allowed to be shipped out to other countries
Corrosives	Aluminum chloride, Caustic soda, Corrosive cleaning fluid, Corrosive rust remover/preventative, Corrosive paint remover, Acid (Hydrochloric, acid, Nitric acid, Sulphuric acid, etc.) Substances which can cause severe damage by chemical action to living tissue, other freight, or the means of transport. All corrosive substances are prohibited.
Drugs	Cocaine, Cannabis Resin, LSD and Narcotics, Morphine and Opium, Psychotropic substances, Prescription drugs sent for medical or scientific purposes, drugs in prescription quantities may be sent by private individuals in the case of emergencies. etc.
Electronics	Laser (as Laser Hair Removals or Laser Pens), Walkie Talkie, Used Laptops manufactured before 2008 (not allowed in Egypt)
Explosives	Ammunition, Firearms (including parts), Blasting caps, Christmas cracker snaps, Party poppers, Theatrical flares, Fireworks (Skyrockets, Sparklers, Crackers), Flares, Fuses, Ignites, Nitro-glycerin, Any chemical compound, mixture or device capable of producing an explosive-pyrotechnic effect, with substantial instantaneous release of heat and gas. All explosives are prohibited. etc.
Fake/ Dummy Games	Toy Weapons, Paint Ball Guns and BB guns, Antique weapons, Knives and Swords, Fake grenades, Items that could be used as weapons, etc.
Flammable liquids	Alcohol, Perfume, Acetone, Benzene, Kerosene, Motor fuels, Battery fluid, Gasoline, Lighter fuel, Cleaning compounds (Bleach, Disinfectants, Laundry detergents, Oven cleaners, etc.), Nail Polish, Paint thinners and removers, Petroleum, Adhesive products (Glue, Silicone, etc.) Turpentine, Solvents, Liquids, mixtures of liquids, or liquids containing solids in solution or suspension which give off a flammable vapor, etc.
Flammable solids	Calcium carbide, Cellulose nitrate products, Matches (any type including safety), Metallic magnesium, Nitro-cellulose based film, Phosphorous, Potassium, Sodium, Charcoal, Flint lighters, Hydride, Zinc powder, Zirconium hydride, Substances liable to spontaneous combustion. Substances which in contact with water, emit flammable gases. Solid materials which are liable to cause fire by friction, absorption of water, spontaneous chemical changes, or retained heat from manufacturing or processing, or which can be readily ignited and burn vigorously. etc.
Fragile	Glassware, Ceramics, Lighting (fluorescent tubes, neon lighting, x-ray tubes, light bulbs, etc.) Musical instruments, Plaster items (fibred clay)
Gambling	Lottery Tickets, Gambling Devices
Gases compressed, liquefied or dissolved under pressure	All flammable compressed gases are prohibited (Blowlamps, Butane, Cigarette lighters), Ethane, Gas cylinders (Camping gas cylinders full or empty) Ammonia products, Hydrogen, Methane, Propane, etc. Permanent gases, which cannot be liquefied at ambient temperatures; liquefied gases, which can become liquid under pressure at ambient temperatures; dissolved gases, which are dissolved under pressure in a solvent.
Government-issued Documents	Including but not limited to Permanent Residence cards, Green Cards, Work Permits, Passports, Driver's Licenses, Health Cards, Correspondence from respective countries tax authority (e.g., Revenue Canada, Internal Revenue Service, HM Revenue and Customs)
Minerals	Fossils, Jewelry, Stones or stoneware, Marble or any stone derivative
Miscellaneous	Asbestos, Dry ice (solid carbon dioxide), Magnetized material, Toner (Photocopier), etc.
Negotiable Currency	Bullion, Money, Fake/Dummy/Collectable Cash, Payment Cards, Traveler Cheques, Passports, IDs, Stamps, Gift Cards, Cheques
Oxidizing substances and organic peroxides solids	Dyes (Hair, Textile, etc.), Bromates, Chlorates, Components of fiberglass repair kits, Nitrates, Perchlorates, Permanganates, Peroxides, Fertilizers, Weed killers, Insecticides, etc. Though not necessarily combustible themselves, these substances may cause or contribute to combustion of other substances. They may also be liable to explosive decomposition, react dangerously with other substances, and be injurious to health. All oxidizing substances and organic peroxides are prohibited.
Packaging	Wet or leaking Parcels, Parcels emitting odor of any kind
Perishables	Foodstuff, Perishable Food Articles, Beverages requiring refrigeration or other environmental control
Plants	Plants and Plant material, seeds
Pornography	Foul or disgusting Material, Pornography and/or obscene Material, Any unsolicited Indecent Item or representation of any kind
Radioactive material	Fissile material (Uranium 235, etc.) Radioactive waste material, Thorium or Uranium ores, etc. All material and samples that are classified as radioactive as in the International Civil Aviation Organization's Technical Instructions are prohibited.
Remains	Human and animal remains, Ashes
Sharp Tools/Weapons	Scissors, Knives, Needles and Cartridges, Guns, Gun Accessories and Swords.
Tobacco Products	Cigarettes, Cigars, Electronic Cigarettes, Tobacco, etc.
Toxic and infectious substances	Arsenic, Beryllium, Cyanide, Fluorine, Hydrogen Solenoid, Mercury, Mercury salts, Mustard gas, Nitrobenzene, Nitrogen dioxide, Pesticides, Poisons Rat poison, Ebola, Foot and mouth disease, Environmental, chemical and medical waste. Substances liable to cause death or injury if swallowed or inhaled, or by skin contact. All toxic substances are prohibited.
	All toxic compressed gases are prohibited (Chlorine, Fluorine, etc.)
	All non-flammable compressed gases are prohibited (Carbon dioxide, Neon, Helium, Nitrogen, Fire extinguishers, etc.)

* Mobile accessories are allowed

**With regards to products that fall under the 'Unacceptable item' category in specific countries and are not mentioned in this list, we suggest you contact your local Shop & Ship office for further details

***Including but not limited to Permanent Residence Cards, Green Cards, Work Permits, Passports, Driver's Licenses, Health Cards, Correspondence from a respective country's tax authority, e.g. Revenue Canada, Internal Revenue Service, HM Revenue and Customs

****The above items can only be cleared from Qatar Customs once the customer provides Import Permit of animal feeds/supplements/medicine from the Department of Animal Resource before moving the package to Doha or else shipment will be confiscated and re-exported. For more details please email doh@shopandship.com

*****Shipping medicines require the following additional documents: Doctor Prescription and Invoice

If you have queries regarding prohibited items that aren't listed above, please contact your local Shop & Ship office for assistance.